

# Collin County Going the **Extra Mile (GEM)** Recognition Form

Honoree's Name: Candice Akins, RN

Honoree's Job Title: Nurse Program Manager, Tuberculosis Clinic

Department: Healthcare Services

Years of Service with the County: 11 years

Why the Honoree is receiving a GEM Award including dates:

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In public health, the needs of the patient don't always fall within normal business hours. For our Tuberculosis Clinic (TB) team, this means ensuring patients receive their medication according to the schedule set by the physician. For a patient, following the recommended medication treatment according to schedule is a key factor in curing their illness. Failing to receive their medication on the day it is scheduled can cause serious health complications. Due to various circumstances, there were patients scattered throughout the county who needed care over the recent holiday closures (12/23/16-1/1/2017).

As the Program Manager, Candice sought out staff members who would be willing to come in to help provide medication to patients and coordinated with her staff to ensure everyone was up to date on what was needed for each patient. As a fine example of leadership for her team, Candice also personally volunteered to provide care for one patient. Candice's management of her team and her own willingness to sacrifice time off to care for her patients is truly commendable and we feel she is an asset to our team and our department.

Approved by elected official or department head on the 27 day of December, 2016

Candy Blair, HCA  
Signature of Elected Official  
or Department Head

Candy Blair  
Printed Name